



Dear Resident,

Date

Neighbourhood Watch has moved to the 21<sup>st</sup> Century!

Neighbourhood Watch in Flintshire and Wrexham now utilises OWL (Online Watch Link) to pass messages and alerts to watch coordinators and their members.

What is 'OWL'? OWL is just a means of passing information to you easier and more quickly than ever before. 'OWL' is an interactive On-line Watch Link that has been developed across various parts of Wales & England over the past few years. It operates by helping communities prevent and detect crime, support one another and be more aware of what is going on in their communities. In short, it compliments what people have always done as a 'Watch' member, but uses modern technology and communications to make life easier and simpler for all involved. It is also interactive allowing **you** to send any messages back just as easily.

Some of those who have experienced OWL in action said it helped contribute to them feeling safer in their homes. We feel it also has the potential to help make our communities stronger and more confident in the knowledge that members of the Community Safety Partnerships like the police, local authority are working with the public through voluntary groups like 'Watch schemes' to improve the quality of life for everyone that live or work in the Flintshire and Wrexham areas. Crime alerts & Community Safety messages are sent to Street Coordinators, Businesses, Shops, Pubs & Forecourt watch schemes through the network of members that are registered onto the system.

**If you register as a Neighbourhood Watch Coordinator you, and your members, will receive useful and timely messages keeping you one step ahead of the opportunist criminal**

**There is no cost to you as the scheme has received financial support from Justice Seen Justice Done, Community Payback via North Wales Criminal Justice System**

**We hope this will be the future for all Watch communication and messages in Wrexham and Flintshire**

Messages, including crime alerts and timely crime prevention advice, are sent out by the OWL Administrator to Watch members in an instant, sometimes within half an hour of a crime occurring. The system allows messages to be received by telephone, fax, e mail, mobile phone, flyers or letter so people who do not have access to the internet do not miss out on OWL. It's a highly effective and efficient way to get important information out.

Your details will be held on a secure database within a police station and will not be passed to any other party. Flintshire Neighbourhood Watch have been utilising OWL for a number of years now. From January 2010, we will be able to start sending out messages using the OWL system to existing Neighbourhood Watch members in Wrexham and new Neighbourhood Watches in Wrexham. However for you to receive information we need you to provide us with your choice of communication details, (e-mails is preferred as this is the quickest option for us and is the most cost effective, but you have the option as outlined above.) Please complete the attached form and return it to the address shown.

**Flintshire OWL Returns**  
**Flintshire OWL Registration Administrators**  
**Neighbourhood Watch Office**  
**Mold Police Station**  
**King Street**  
**Mold, CH7 1EF**

**Wrexham OWL Returns**  
**Wrexham OWL Registration Administrators**  
**Wrexham Police Station**  
**Bodhyfryd**  
**Wrexham, LL12 7BW**  
**or via e-mail@fnwa.org.uk**